Unified Biometric System

How to get a SIM card

- On January 1, 2025, the rules to enter into a communication services contract with foreign citizens will change

- To activate a SIM card, you must have a verified account in Gosuslugi (Unified Portal of State and Municipal Services) and a verified biometric personal data

1. Receive Personal Insurance Policy Number/SNILS

- Prepare a translation of your passport certified by a Notary Public
- Visit the Social Fund of Russia, Multifunctional Public Services Center to prepare Personal Insurance Policy Number/SNILS or ask your employer
- Visit a convenient branch of the bank or Multifunctional Public Services Center

You will need:

– Email

– Passport and its translation certified by a Notary Public

- The document will be prepared immediately. In exceptional cases, it will take up to five days for issuance of the document

2. Create an account in Gosuslugi (Unified Portal of State and Municipal Services)

- Visit a convenient branch of the bank or Multifunctional Public Services Center

You will need:

– Email

– Personal Insurance Policy Number/SNILS

– Passport and its translation certified by a Notary Public

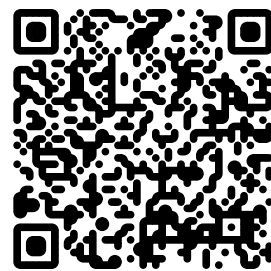- The account will be confirmed on the day of the visit

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3. Register your biometrics at a bank branch

- Visit a convenient bank branch

You will need:

– Email

– Personal Insurance Policy Number/SNILS

– Passport and its translation certified by a Notary Public

– Verified account in Gosuslugi

- A bank employee will take a photo of you and record your voice.

The status of biometrics will be displayed in Gosuslugi

Map of bank branches

4. Apply for a SIM card at a mobile phone store

- Visit any mobile phone store to enter into a contract

You will need:

– Passport and its translation certified by a Notary Public

– Personal Insurance Policy Number/SNILS or email

– Smartphone for checking IMEI

– Registered biometrics

5. Activate your SIM card

- Via a biometric terminal provided that it is in the mobile phone store or via Gosuslugi by your own
- A link to activate your SIM card will in Notifications Section in Gosuslugi. If you can't find the notification, ask the Max robot "Identification for Communication"

Done. Now you stay always in touch!